



Case Study: Governor Phillip Tower

Improving outcomes for commercial washrooms

Overview

BIC/Consolidated is the commercial cleaning contractor for the King & Wood Mallesons (KWM) law firm offices at Governor Phillip Tower, 1 Farrer Place, Sydney.

They are always looking for innovative ways to improve their cleaning methods and in particular were attracted to the organic nature of the Thrive range.

The URIZAP product claimed to solve a distinct problem that they had with their urinals, bad odours and blockages, however, being safe and easy to administer for the cleaners was a huge plus too.

The Challenge

Like all commercial washrooms and End of Trip (EOT) facilities with heavy traffic, uric scale plagues the urinals, both in the plumbing and on the surface. Despite great effort, staff have been unable to conquer the foul odours from the male washroom and eliminate the scale in a productive and efficient way with incumbent cleaning products. We recommended that the cleaners apply both URIZAP for the plumbing and our descaler for the surface.

URIZAP, originally designed for waterless urinals, will digest the uric scale build up in the pipework, the root cause of the bad odours and blockages in the urinals.

Within a short time, the team saw fantastic results.

It was important for the products to be non-toxic and safe to use for the cleaning staff.

Industry

Real Estate

Location

Sydney



Contact Us

“We partnered with Thrive to trial an innovative urinal cleaning solution, URIZAP, in our commercial common area EOT bathroom facilities at KWM at One Farrer Place. After facing persistent complaints about odours, we explored various cleaning methods, but URIZAP stood out as the only product effectively tackling uric acid build up.

The results were remarkable! URIZAP not only eliminated the bad odours but also made our restrooms more inviting for clients and easier for our cleaning team to maintain”

Reginal Manager, BIC Consolidated



Before:

Significant scale build up in the urinal that caused pungent odours



After:

Clear and odour free, no manual work required

The Solution

Experience the power of **URIZAP & SCALEZAP 360** – the world's first formulation that uses bacteria to digest scale at the source eliminating bad odours, blockages and reducing the time to clean.

Within two weeks they noticed a significant reduction in uric scale and odour in their washrooms. Cleaners saved valuable time cleaning the washrooms, enjoyed using the all natural products and produced a better outcome for the client and tenants.

Using URIZAP BIC Consolidated:

Are confident they will save meaningful litres of water, CO2 and unnecessary costs per year and will:

- Reduce single-use plastics
- Stop using harsh, toxic chemicals
- Improve productivity
- Maintain alignment with Sustainability commitments
- Provide their customers with a clean and hygienic washroom experience

About Thrive

Thrive believes cleaning can be smarter, safer, and better for the planet.

We develop innovative, science-backed biological solutions to tackle the challenges of human-made pollution.

Our groundbreaking products transform how people clean—delivering exceptional performance without compromise. By setting new standards in sustainability, we empower businesses to reduce waste, improve efficiency, stay compliant, and shrink their carbon footprint – all while supporting the regeneration of our planet's ecosystems.

Biotech that cleans, clears & restores